

Many questions are answered in the PowerCD Help file which is accessible by pressing the ? key while in your PowerCD program.

Topics covered in this document:

- I. Installation/Exiting
- II. System Requirements
- III. Frequently Asked Technical Support Questions
- IV. Technical Support
- V. Getting Started With PowerCD
- VI. Questions And Comments About This PowerCD Title
- VII. Copyright
- VIII. Producing Your Own PowerCD Title
- IX. Notice To Distributors And Resellers

I. INSTALLATION/EXITING:

No installation is required.

To run your PowerCD program in:

WINDOWS: With the PowerCD disc in your CD-ROM drive (d:\),
select File+Run "D:\POWERCD.EXE"

Note: Select File+Run "D:\SETUP.EXE" to create a PowerCD icon and install
the PowerCD Screen Saver

DOS: With the PowerCD disc in your CD-ROM drive (d:\), type "D:\POWERCD.EXE"
and press Enter

MACINTOSH: Insert the PowerCD disc into your CD-ROM drive
and click on the PowerCD icon

To exit your PowerCD program:

Press the "x" key, the "ESC" key, or select the Exit button from (f5)Options toolbar.

For the Macintosh you can also press "Cmd-Q" keys

II. SYSTEM REQUIREMENTS:

Minimum System Requirements:

No hard disk space required.

Windows: 386/20+ with Windows 3.1, CD-ROM drive, 4MB RAM, VGA (640x480, 16 colors)

DOS: 386/20+ with DOS 5.0 (450k available), CD-ROM drive, 4MB RAM, VGA (640x480,
16 colors)

MAC: 68030+ Macintosh with Color Quickdraw, System 7+, CD-ROM drive, 6MB RAM

Recommended System Configuration:

No hard disk space required.

Windows: 386/33+ with Windows 3.1, Double speed + CD-ROM drive, sound card (if the
PowerCD program has WAVE audio files), 8MB RAM, SVGA (640x480, 256 colors)

DOS: 386/33+ with DOS 5.0+, Double speed + CD-ROM drive, audio not supported, 8MB RAM,
SVGA (640x480, 256 colors)

MAC: 68030+ Macintosh with 256+ color display, System 7+, Double speed + CD-ROM drive,

8MB RAM

III. FREQUENTLY ASKED TECHNICAL SUPPORT QUESTIONS:

Frequently Asked Questions -- Windows

Why does it seem that the audio is breaking up?

If this occurs, highlight the PowerCD icon and press ALT ENTER to edit the properties for PowerCD. Then place a /8 at the end of the command line. And/or increase the seconds of audio the wave driver buffers under Control Panel as explained in your Windows manual.

Can I use other Windows programs with my PowerCD?

Your PowerCD program is a fully-compatible Windows program. To switch to other Windows programs while running your PowerCD program simply use the Ctrl-Esc key combination to access the Task List, or you may use the Alt-Tab key combination to toggle between programs if this feature is enabled.

How do I navigate through my PowerCD program?

Please refer to the PowerCD Speed Key list on the jewel case liner or in this Help File.

Why am I unable to hear audio?

Check to make sure computer has the appropriate CD Audio and Sound drivers installed. Check Control Panel and Drivers to ensure that your computer has the appropriate Wave audio drivers installed for your particular brand of sound card. See your Windows and CD-ROM drive manuals for detailed instructions.

Why do I get a General Protection Fault running both SETUP.EXE and POWERCD.EXE?

This problem may occur if you have installed a software package called YourWay in Windows. This is a software package that was offered through Gateway 2000 for about one and a half years as an add on. You can run PowerCD without errors if you remove this software. You may experience this problem if you are running any software that tries to attach an icon to an active menu bar.

Frequently Asked Questions -- Macintosh

Why does my audio break up?

You can easily correct this by turning Virtual memory off. Consult your Macintosh users manual to disable Virtual memory.

How do I use the PowerCD Macintosh program if my Macintosh keyboard does not have the F1-F5 keys?

Your PowerCD program recognizes the Cmd1-Cmd5 keys as if they were F1-F5 keys. A PowerCD Speed Key works the same on Macintosh keyboards. Standard keyboard functions such as Cmd-Q are available in PowerCD.

How do I navigate through my PowerCD program?

Please refer to the PowerCD Speed Key list on the jewel case liner or in this Help File.

Why is the audio out of sync with the text?

Exit some of the larger applications running in the background. This frees up memory and improves performance.

Frequently Asked Questions -- DOS

Why does my mouse not work in the PowerCD DOS program?

To use a mouse in the PowerCD DOS program a mouse driver must be loaded in your AUTOEXEC.BAT or CONFIG.SYS file prior to loading your PowerCD program. Consult your mouse and DOS operating manuals for further information on properly loading the mouse driver.

How do I save to a file?

You must enter the drive name, any folder names, and the filename where you want to save the information. After the drive name and subsequent folder names, you must put a colon (:). For example, if you want to save your information to a file called Pcdpage1 in a folder named Cdapps which is in a folder called Bigsystem stored on your hard drive named Mydrive, you would enter: Mydrive:Bigsystem:Cdapps:Pcdpage1

How do I navigate through my PowerCD program?

Please refer to the PowerCD Speed Key list on the jewel case liner or in this Help File.

Why do I not hear any audio?

Audio is not supported in the current DOS version of PowerCD.

Why can't I print?

DOS users must save text instead in an ASCII format and print using your favorite word processor or text editor.

IV. TECHNICAL SUPPORT:

Please read the entire Help File, before contacting ZCI's PowerCD Technical Support.

To receive technical support you first must register your PowerCD program, When contacting technical support, please have available information regarding your computer system hardware and software configuration.

You may contact ZCI's PowerCD Technical Support in any of three convenient methods:

CompuServe: GO ZCIPUB (71333,2741)

Facsimile: 214-746-5560

Telephone: 214-746-5630 between 9:00AM and 5:00PM CST

If you have suggestions or feedback on how we may improve PowerCD, please write us at:

ZCI Publishing
1950 Stemmons, Suite 6048
Dallas, TX 75207-3109

V. GETTING STARTED WITH YOUR POWERCD PROGRAM:

The following is also printed on the PowerCD jewel case liner.

Getting Started

Use the Overture, Contents and Index. References appear as blue text and are selected with the LeftMouseButton or (f2)References. Return to previous selections with the RightMouseButton or the Backspace key. For Help select the ? key or (f5)Options--Help.

Overture

The main PowerCD program consists of multimedia Presentations that play automatically in a pre-set order. While watching the Overture, select any blue Reference with either your LeftMouseButton or (f2) Reference. Select (f3)Contents for the Overture Table of Contents.

Select (f1)Overture to return to where you last were in the Overture.

Index

The Index contains an organized listing of everything on the PowerCD disc. (f4)Index to return to view an Index.

AutoRead -- Reading Text and Questions Aloud (Windows only)

If you have a Monologue™ (v.1.5 or higher) voice synthesizer program installed with a sound card, your PowerCD program can automatically read text aloud with a synthesized voice. Select (f5)Options to learn more about the AutoRead feature.

Questions and Exams

Questions are a powerful PowerCD program feature. You may go to a Question from a Reference, from the Index, or with (f3)Contents--Question. Generate an Quiz of any length by selecting (f3)Contents--Quiz. Once you've taken a Quiz, you may view Quiz Results and go back and forth between Results and each Question/Explanation.

Advanced PowerCD and keyboard users will enjoy the benefits of Speed Keys.

?	Help
i / I	index / Index
o / O	Overture / Contents
p / P	PRES / Contents
t / T	TEXT / Contents
v / V	VIEW / Contents
q / Q	QUES / Contents
z / Z	Quiz / QUIZ Results
g	glossary
h	history
n	Find page
r	Autoread On/Off
s	Word search
y	Autoplay On/Off
x	Exit
Home or End	Beginning/End of document/list
Backspace or RightMouseButton	Retrace your steps

VI. QUESTIONS & COMMENTS ABOUT THIS POWERCD TITLE:

If you have a question or would like to comment about the contents of this PowerCD title or the PowerCD operating and publishing environment, please put your questions or comments in writing and send it to:

ZCI Publishing
The Infomart
1950 Stemmons, Suite 6048
Dallas, Texas 75207-3109
Telephone 214-746-5555
Facsimile 214-746-5560
CIS GO ZCIPUB (71333,2741)

VII. COPYRIGHT

All data and information on this PowerCD program are protected under all applicable copyright laws. No use of any data or information is permitted in any form or manner without the express written consent of ZCI Publishing.

VIII. PRODUCING YOUR OWN POWERCD TITLE:

If you or someone you know is interested in developing a PowerCD title for educational or commercial distribution, ZCI Publishing would like to hear from you.

Please write a letter stating your professional qualifications with a description of your working title and its target market to:

ZCI Publishing
The Infomart
1950 Stemmons, Suite 6048
Dallas, Texas 75207-3109
Telephone 214-746-5555
Facsimile 214-746-5560
CIS GO ZCIPUB (71333,2741)

We regret that due to the volume of new submissions, no unsolicited material can be returned unless agreed to in writing prior to submission.

IX. NOTICE TO DISTRIBUTORS AND RESELLERS:

If you are a distributor or reseller of CD-ROM titles and would like to add this and other popular ZCI PowerCD CD-ROM titles to your inventory, please call ZCI Publishing at 214-746-5555 and ask to speak to a Sales Representative.

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